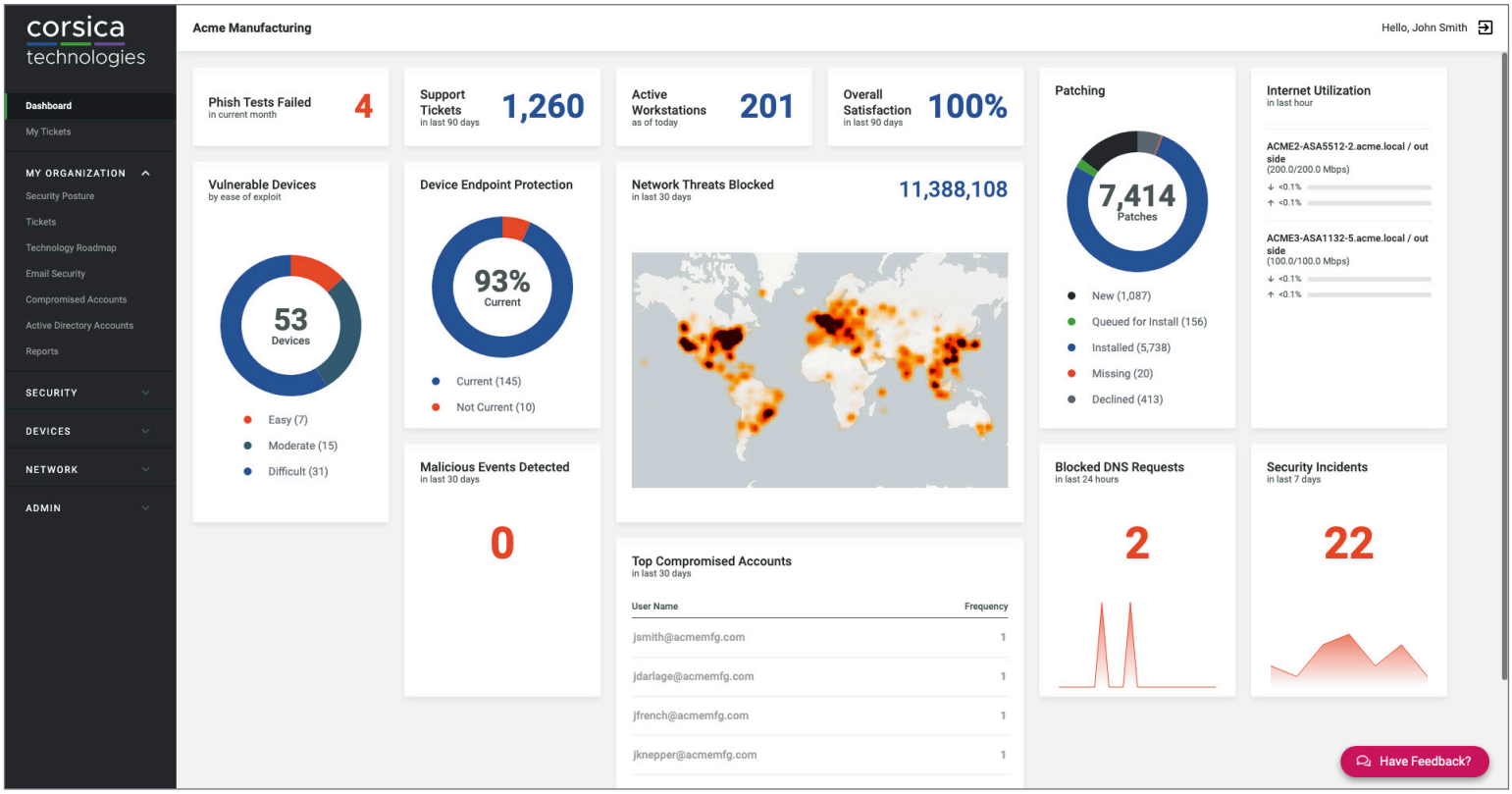
corsica technologies

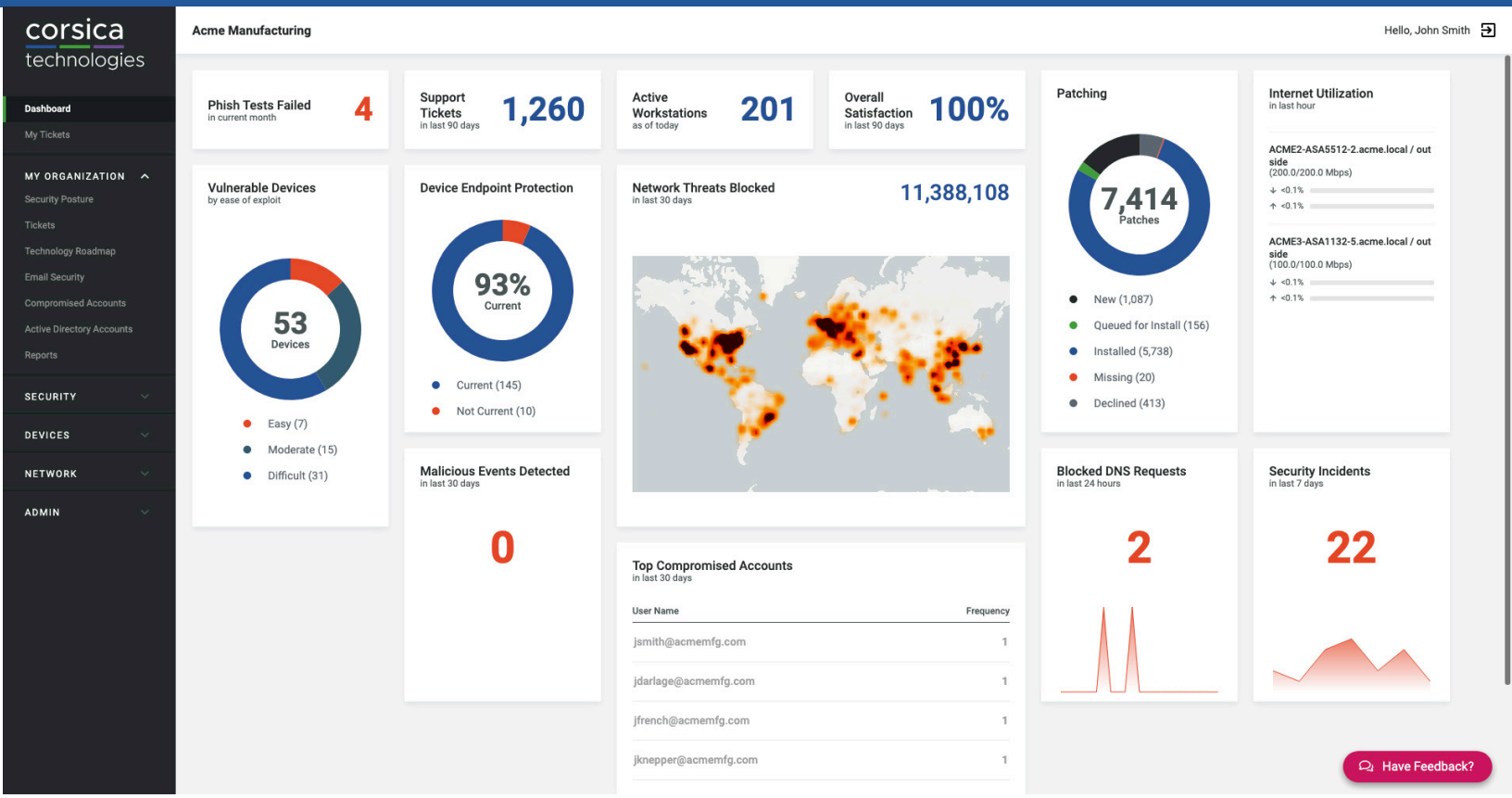
Client Portal Overview



Transparency. Accountability. Reliability. See your IT and cybersecurity in action.

When you partner with a technology provider you should expect more visibility, not less. The Corsica Technologies portal gives you access to your organization's cybersecurity and technology in real-time. Get visibility into your device endpoint protection, employees' behavior, support tickets, and more.

Main Dashboard



A snapshot of your organization's cybersecurity and IT health is available 24/7/365, right from your fingertips.

Features:

- Executive overview
- Gain insight into device patching and endpoint protection
- View email security information
- Quickly manage support tickets

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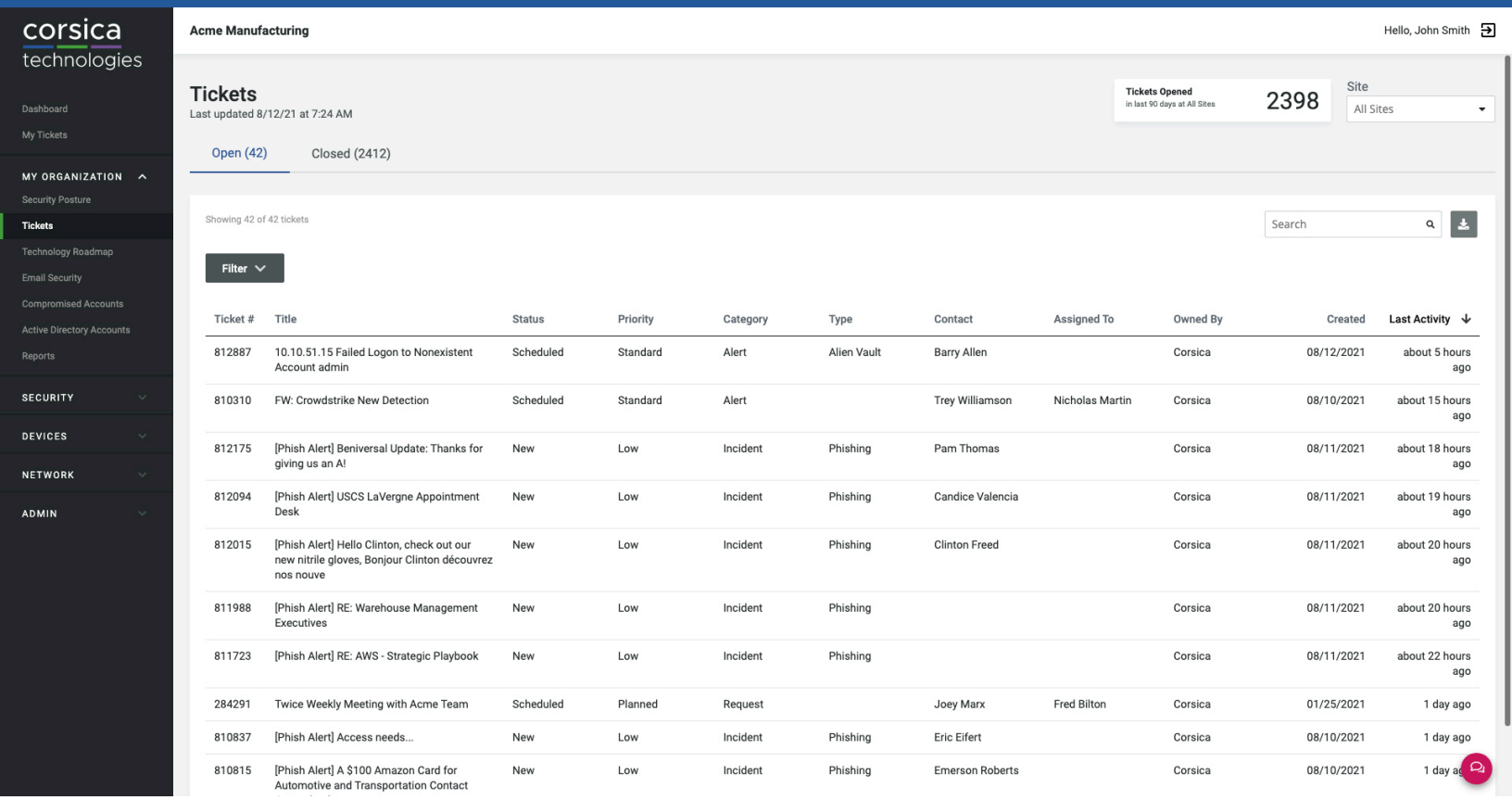
Organizational Ticket Overview



Easily access your organization's service tickets. Want to view the specifics of a particular ticket? Just click on a ticket to pull up all the details and communication history.

Features:

- Review open support tickets
- Quickly check the communication history for a ticket
- Add notes and attachments to tickets

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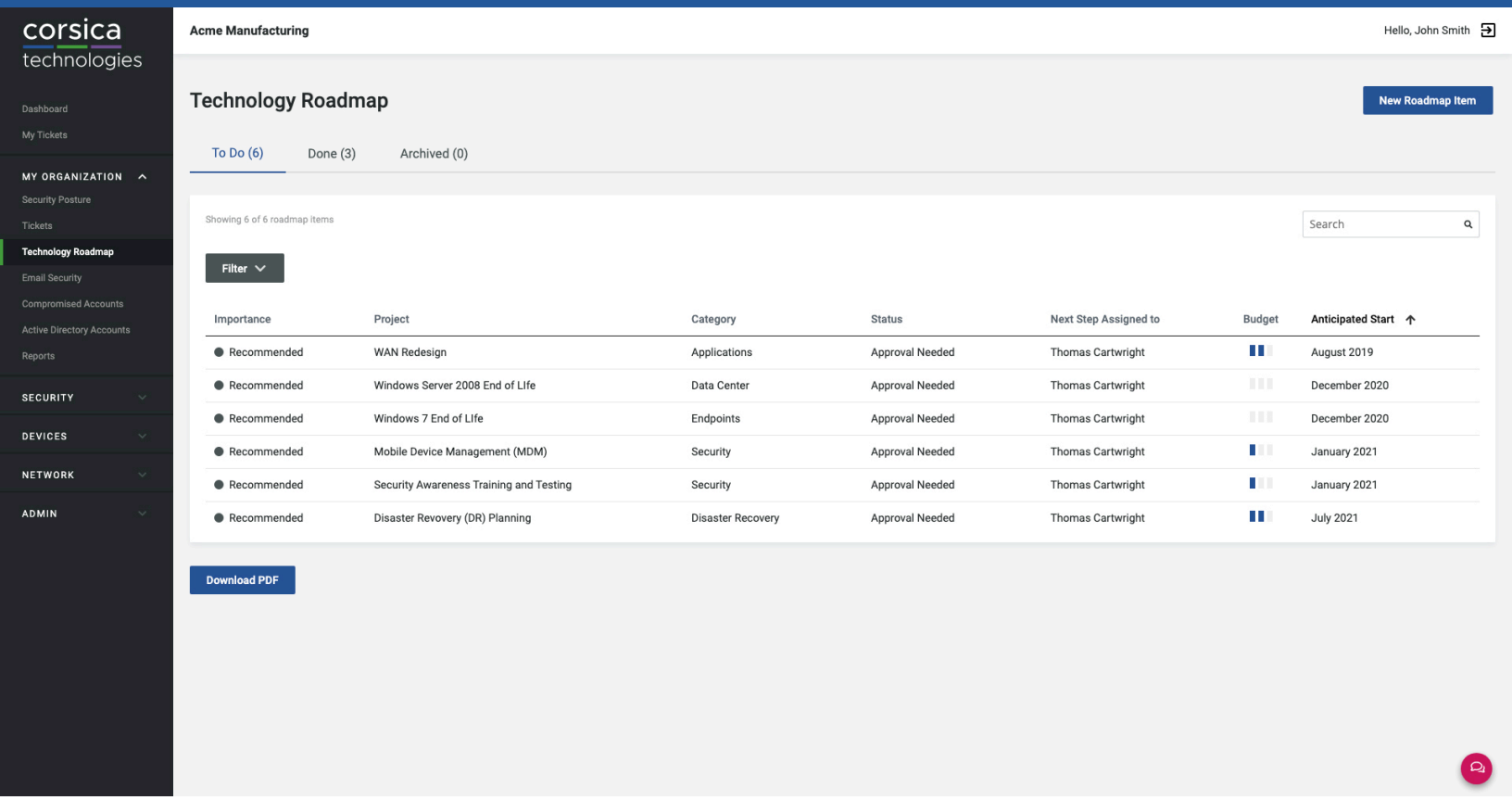
Technology Roadmap



Be better prepared with a list of important upcoming projects, including what to expect when it comes to budget.

Features:

- View recommended technology initiatives
- Plan for current and long-term projects
- Align budgets with goals
- Understand the timing of budget items
- Include your hardware, software, and all IT-related projects

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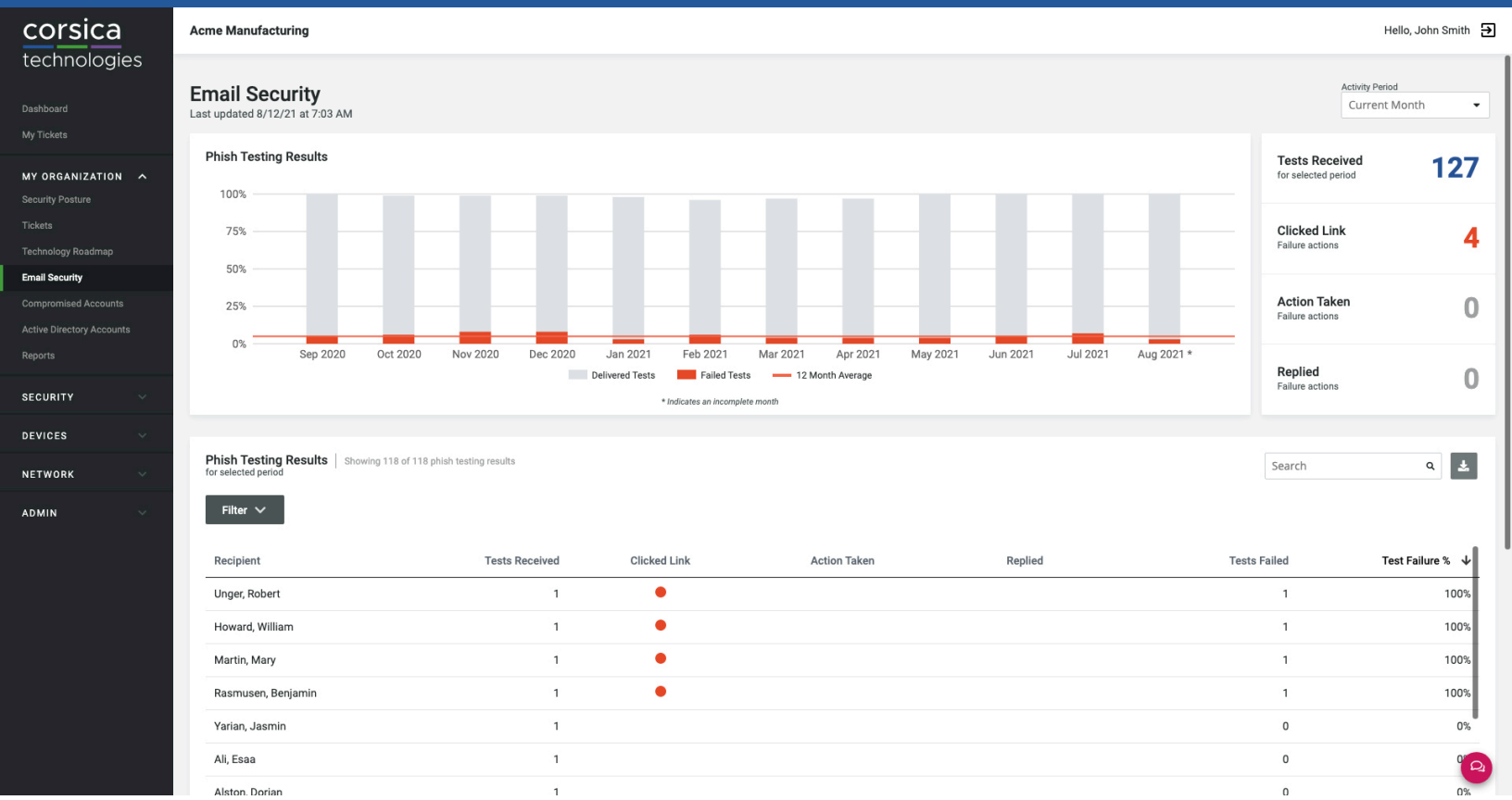
Email Security



Gain full transparency into how your employees fare against email phishing tests, identifying risky behavior before it's too late.

Features:

- Understand which employees repeatedly fail phishing tests
- See how aware your users are in today's threat landscape
- Gauge which employees need additional cybersecurity training
- View how many tests your employees have received

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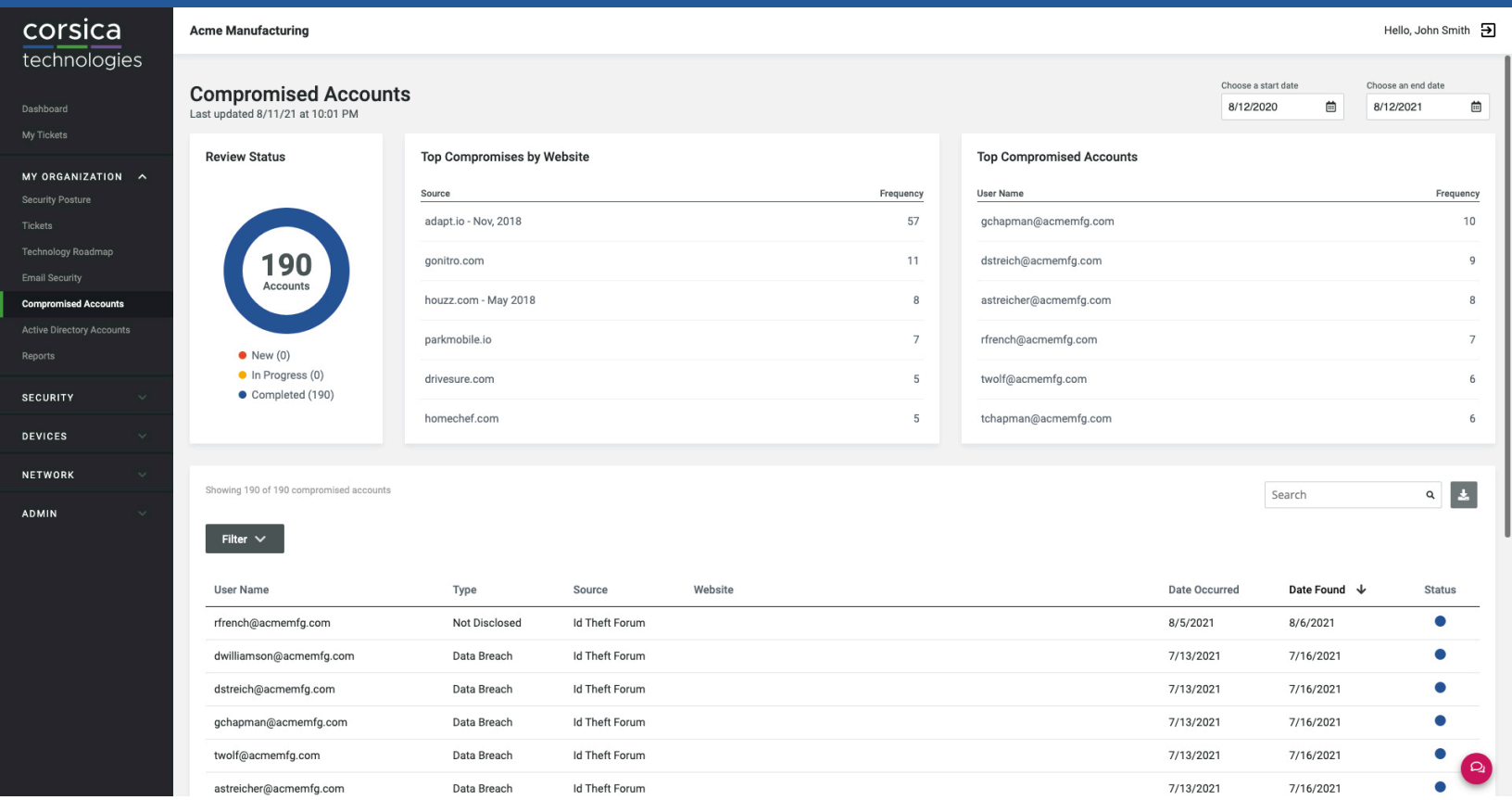
Compromised Account Report



Stay on top of where and when your employees' credentials are exposed online.

Features:

- Identify when and where threats are occurring
- View which accounts have been compromised
- Review resolution status

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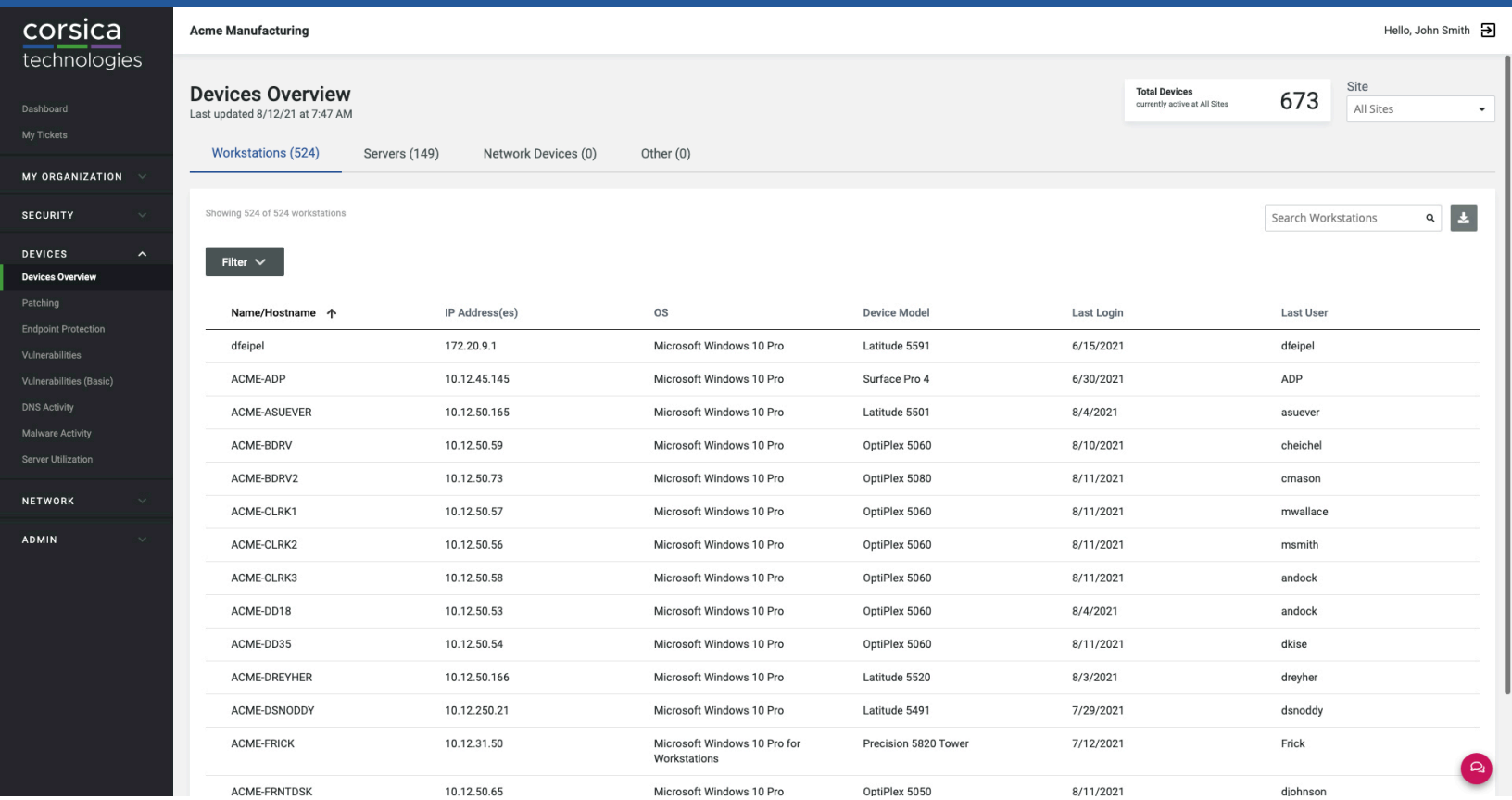
Devices Overview



View device details across your organization, including workstations, servers and network devices.

Features:

- Review device details, activity and health information
- View device inventory, warranty and lifecycle

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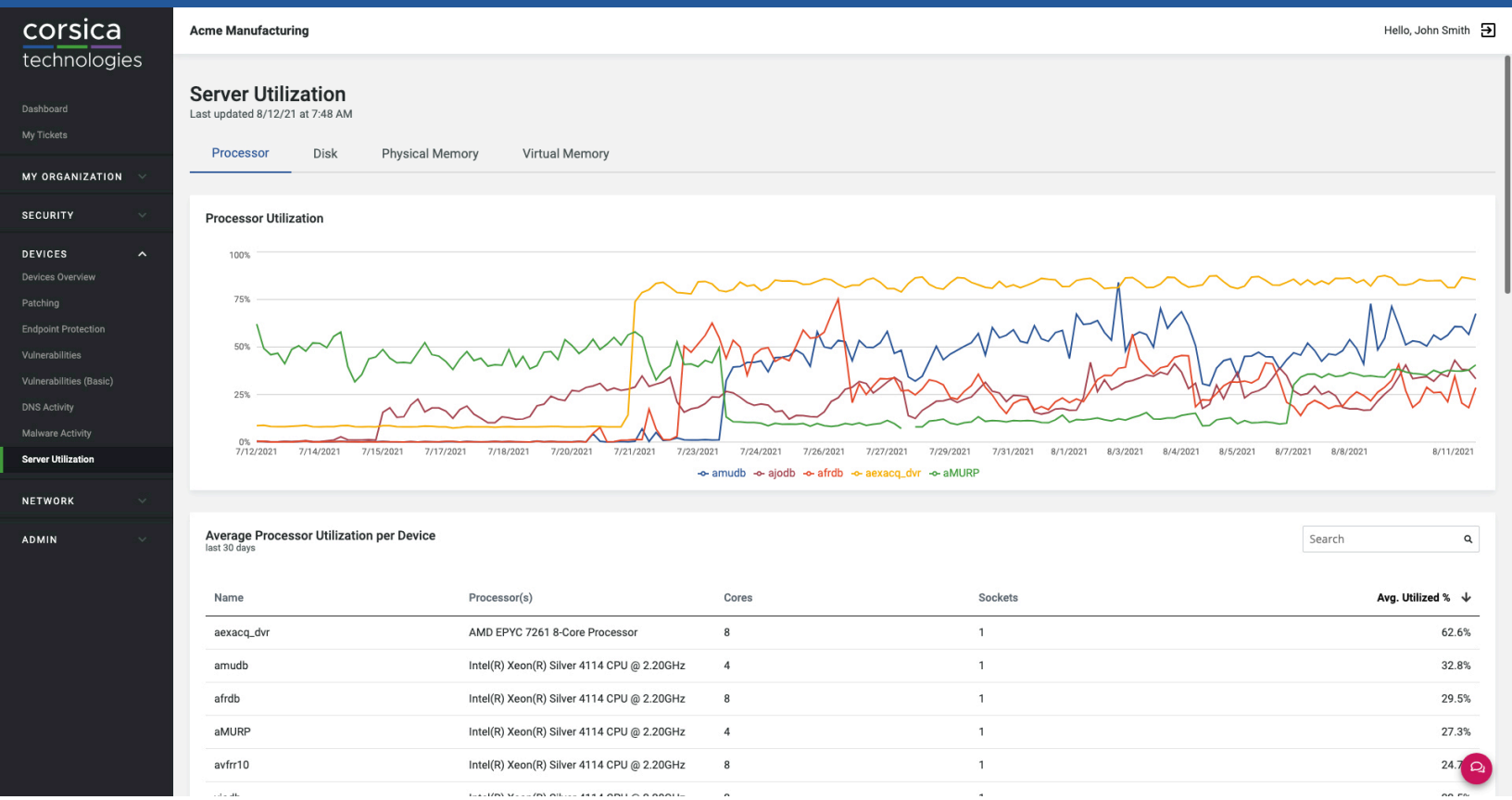
Server Utilization Report



View the performance of your servers all in one place.

Features:

- Gain insight into the workload and activity on your servers
- See processor, disk and memory utilization

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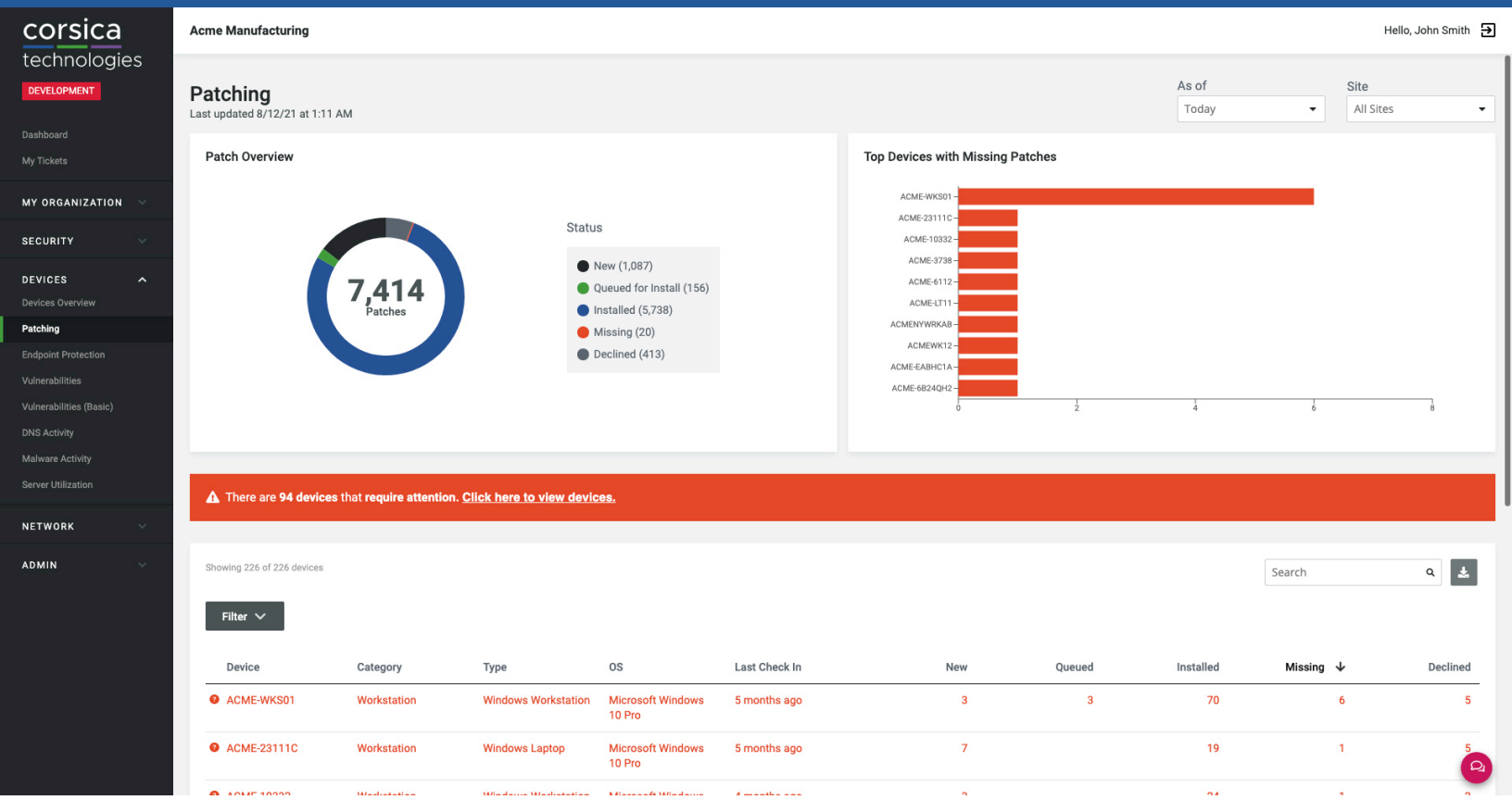
Device Patching



Review your organization's device patching and quickly identify devices needing remediation.

Features:

- View device patching status for each device
- Identify missing device patches that pose security risks
- View in-depth patch details with links to knowledge base articles
- View monthly snapshots

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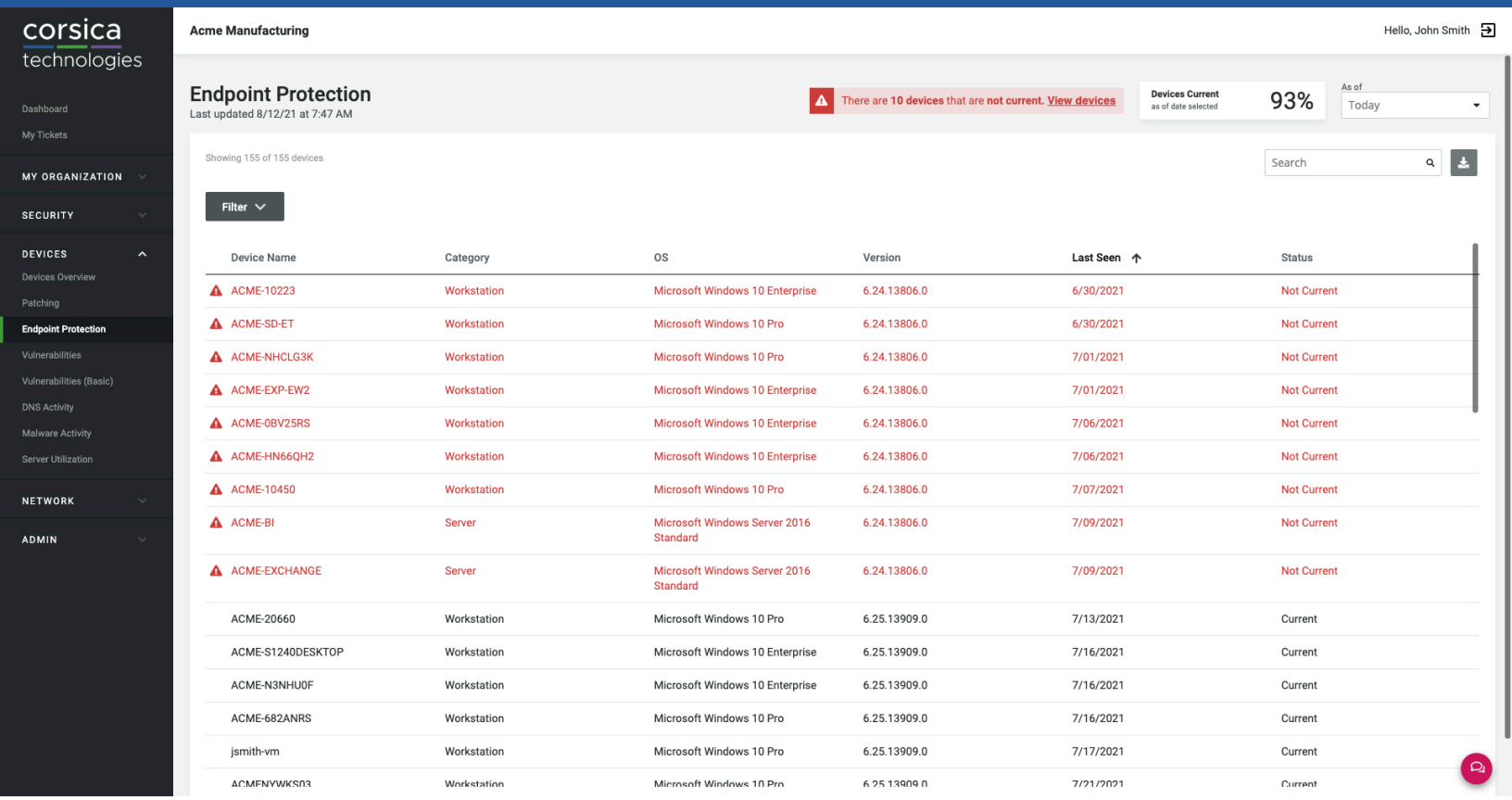
Endpoint Protection



Understand your company's device endpoint protection status and identify any devices that are out of date.

Features:

- View device endpoint protection statuses
- Quickly identify devices that need attention
- View monthly snapshots

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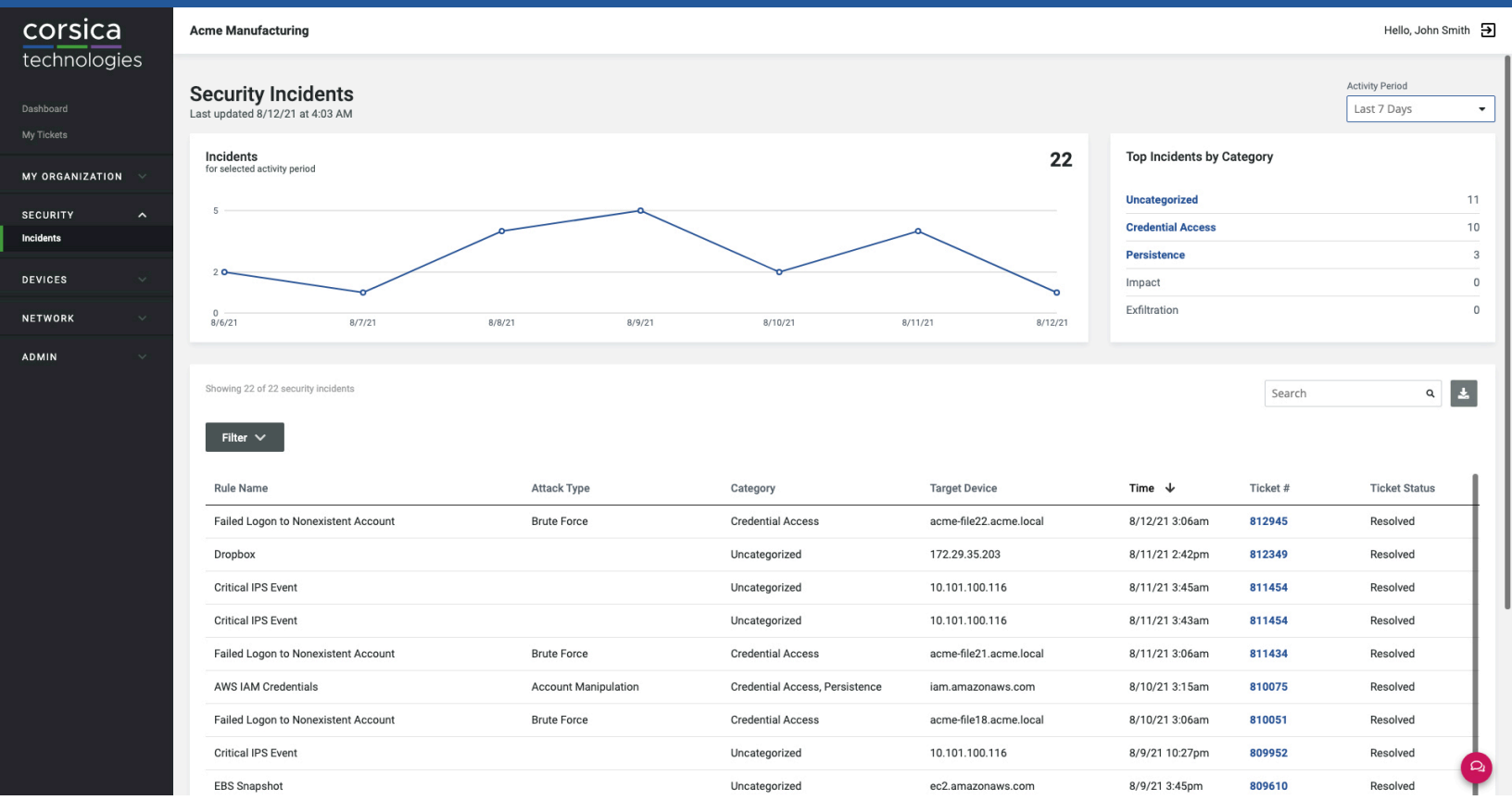
Security Incidents



View security incident activity in real-time as the Corsica Technologies team identifies and remediates threats against your network and devices.

Features:

- View security incident activity over time
- Gain visibility into resolution statuses and associated tickets
- View incidents by category and attack type

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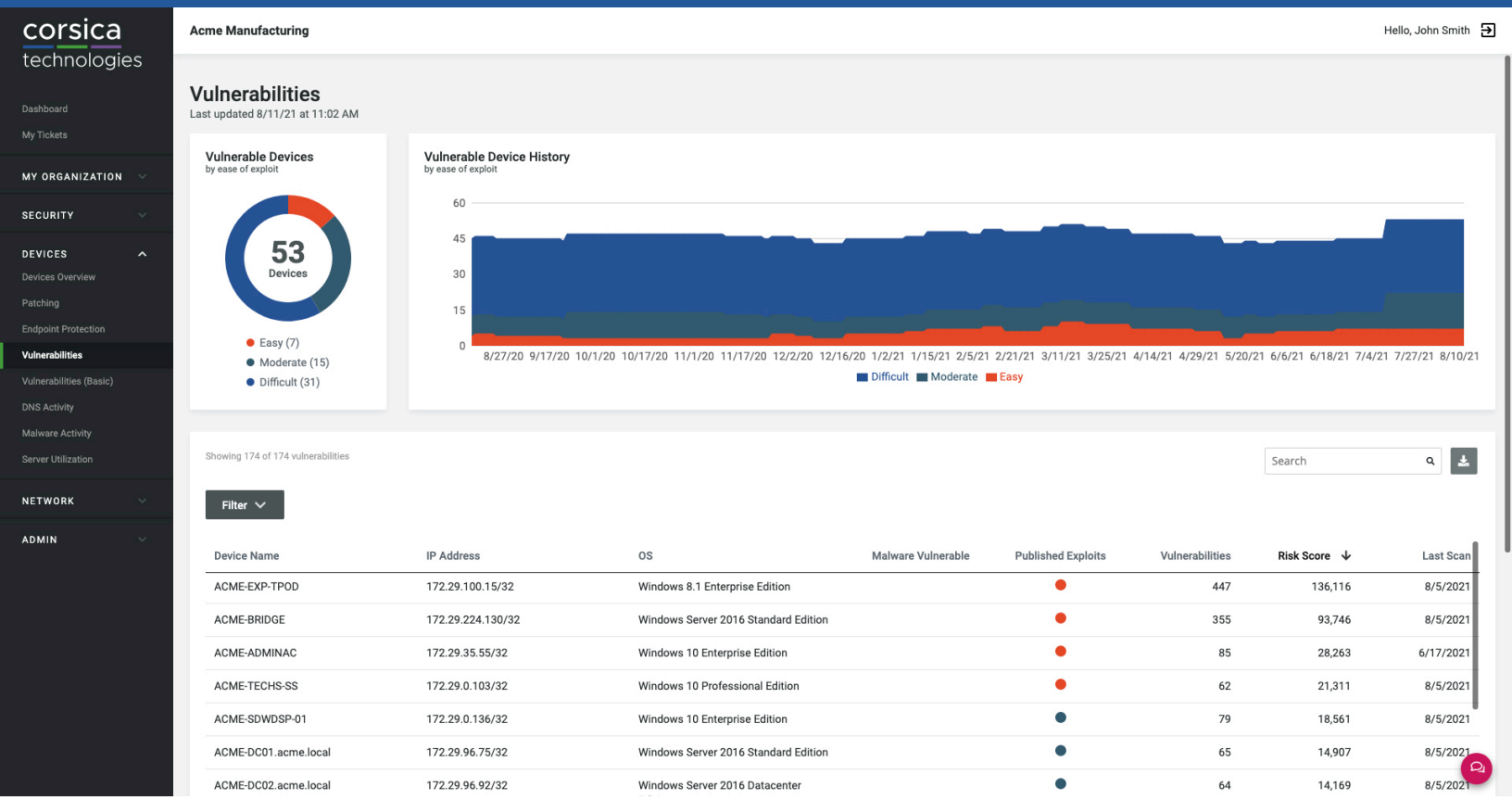
Device Vulnerabilities



Track device vulnerabilities and risk profile over time.

Features:

- View all devices with identified vulnerabilities, ranked by ease of exploit
- Get additional details on vulnerabilities and published exploits
- Track changes in risk profile over time

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